

Android MDM Enrollment Guide

Updated

3/10/2026

MDM Guide

- Welcome to the MDM setup guide for Android devices. Please be aware there are many variations of Android devices and these instructions may not display the exact screens of your specific device.
- Please be aware that your android device needs to be on Android 10.0 or higher to be able to enroll.
- If you are restoring a new device from a back-up of a previous phone, make sure you remove the MDM Control before creating back-up. Failure to do so may result in issues with the profile incorrectly being moved from the old device to the new. You need to re-enroll your new device from scratch and not by importing your profile from the old device.
- If you encounter any issues, please stop and contact the helpdesk. We will schedule a support call.

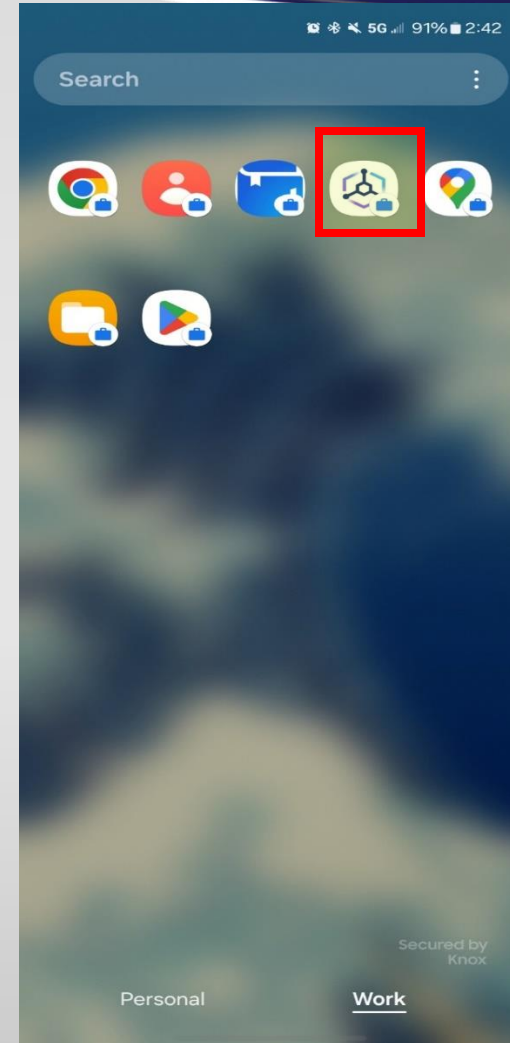
MDM Removal

The following steps are for REMOVING MDM to re-enroll a device.

If you are setting up your profile for the first time on this device,
Please Skip to Page 8

MDM Removal

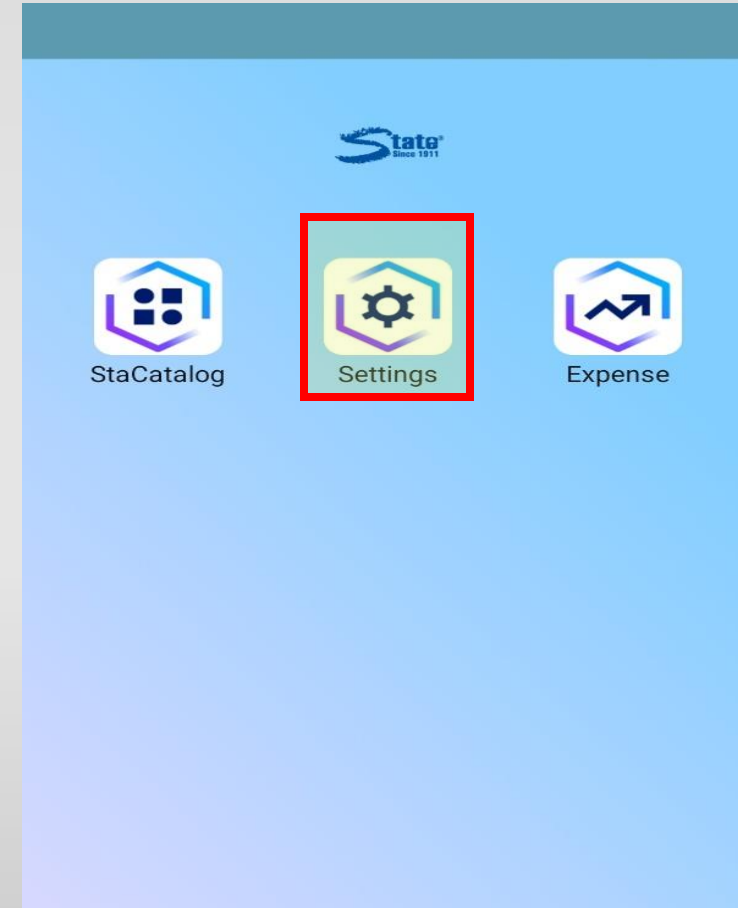
1. Open the MaaS360 App on your device.



MDM Removal

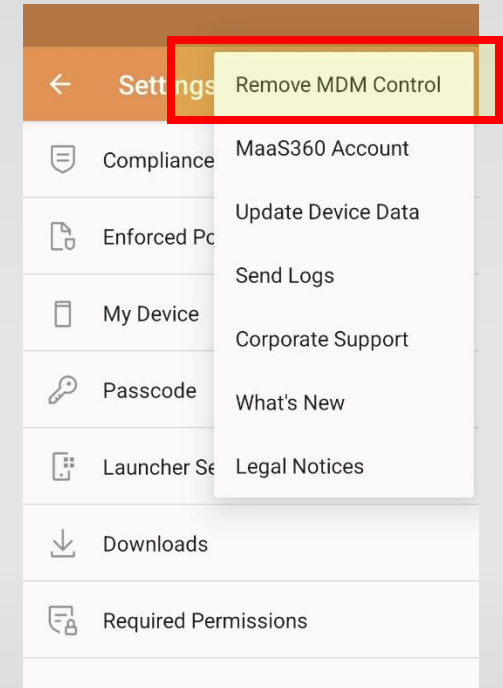
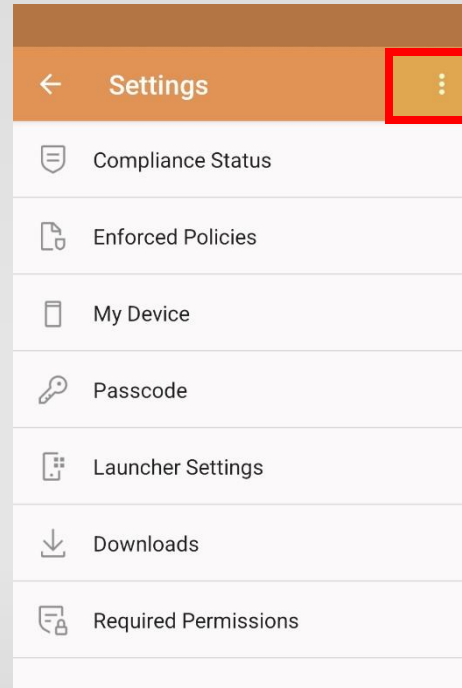
2. In MaaS360, Go to Settings

NOTE: This may be on a different page under MaaS360. You may need to swipe or left to find this icon.



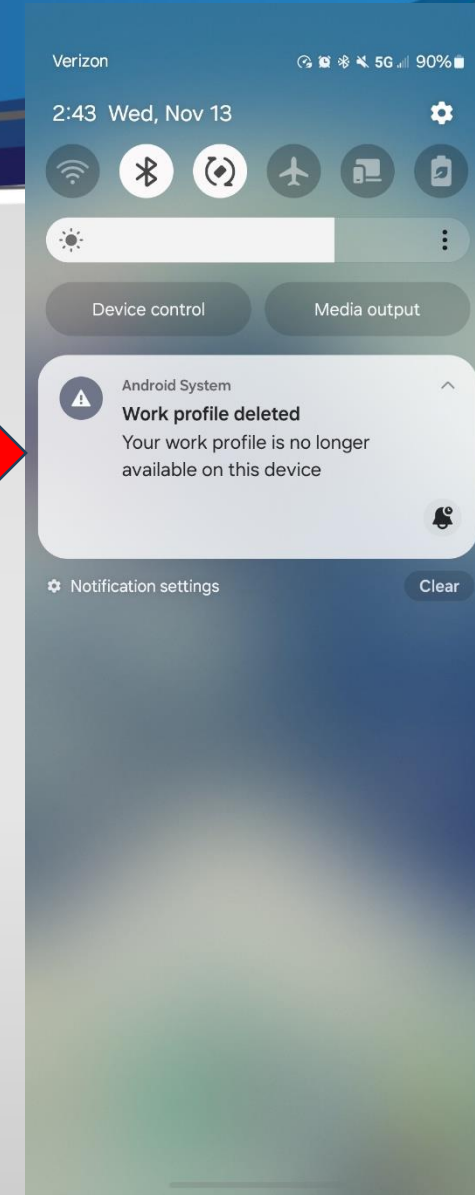
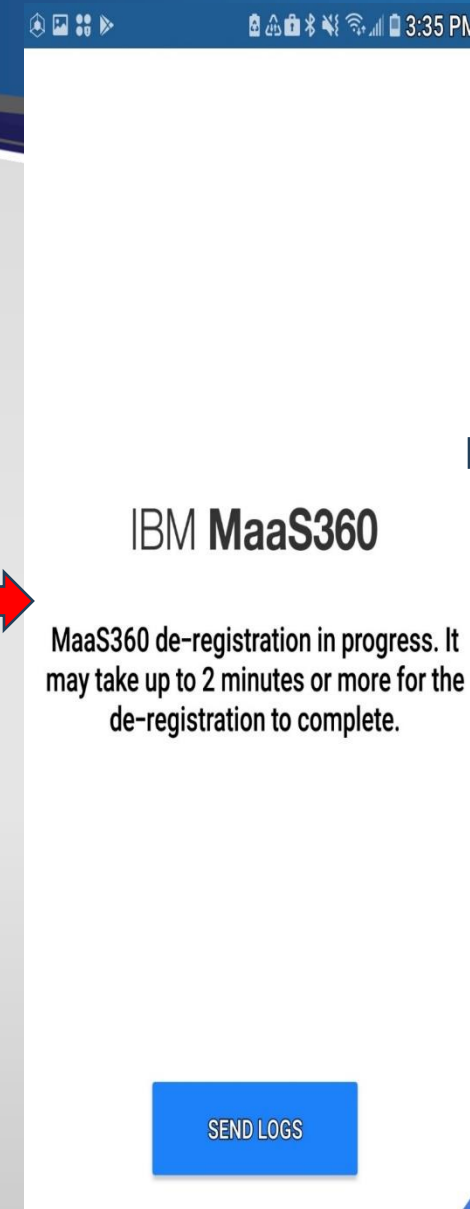
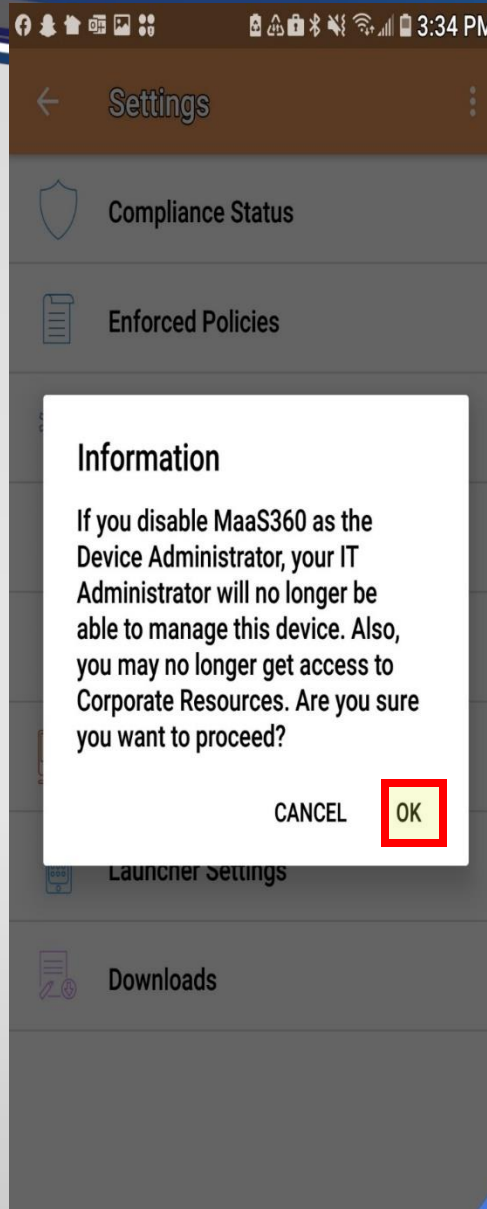
MDM Removal

3. In Settings, Click on the 3 dots stacked in the top right Corner.
4. From that drop-down choose Remove MDM Control.



MDM Removal

- Once you choose Remove MDM Control, you will get a prompt to confirm removal. Click Yes.
- As a result, you may see this message from MaaS360 as the profile is being removed.
- You may also receive an Android System notification letting you know it has completed successfully.

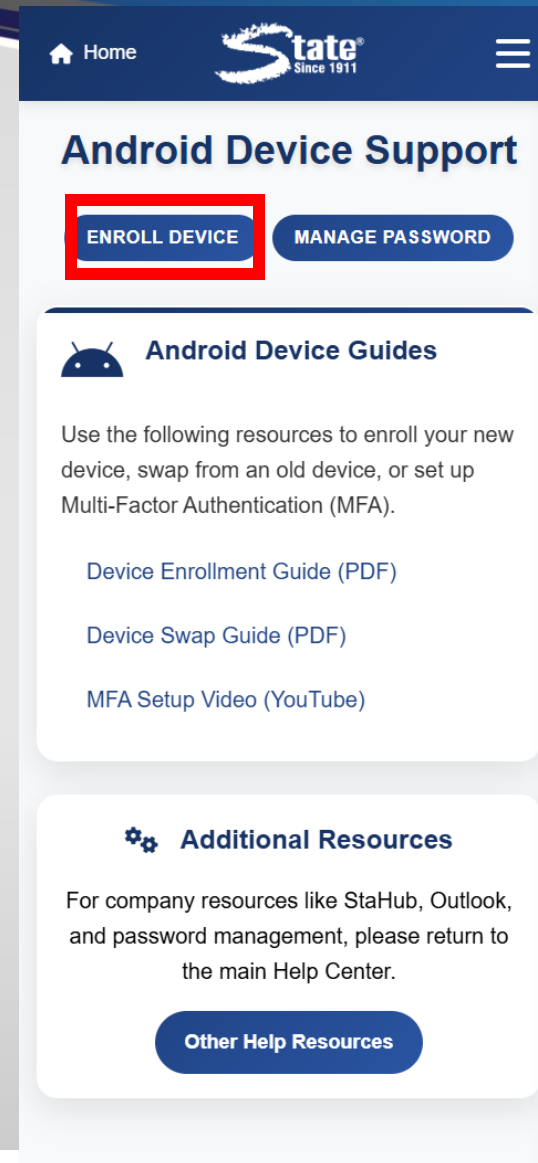


MDM Enrollment

The following steps are for enrolling your device in
State Industrial's MDM.

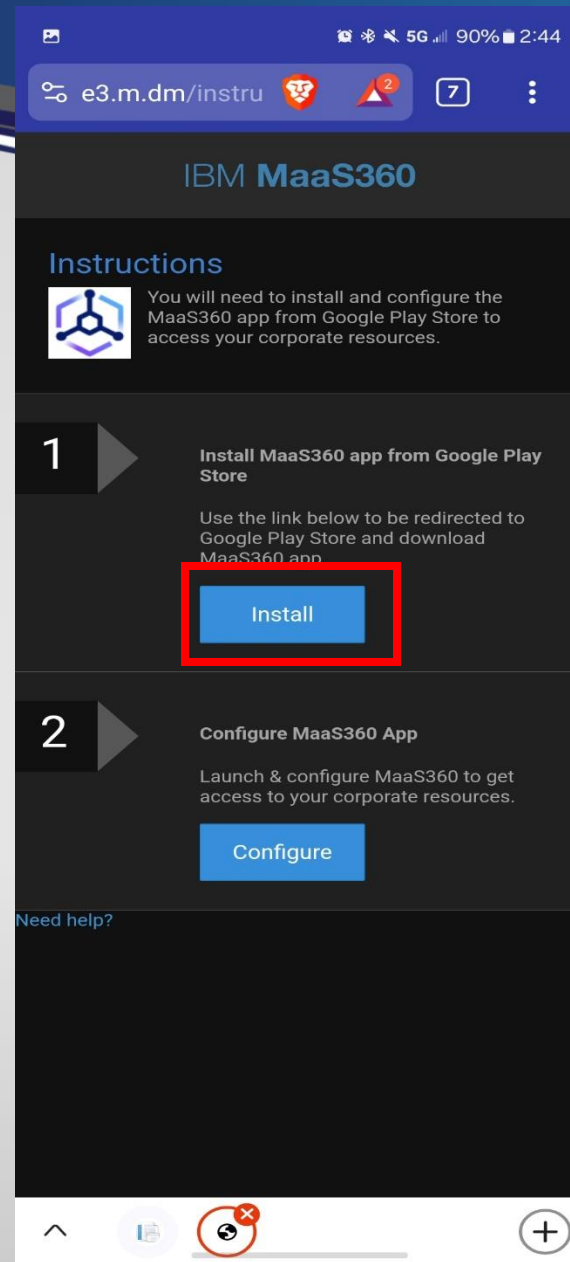
MDM Enrollment

1. Open your favorite web browser on your device
2. In the address/search bar type: <http://help.stateindustrial.com>
3. You will see the mobile help.stateindustrial.com website. You will be automatically redirected to the **Android Device Support** Page.
4. Tap on the **Enroll Device** button to continue.



MDM Enrollment

1. You are now at the enrollment page.
2. Please tap on **Install** to continue.

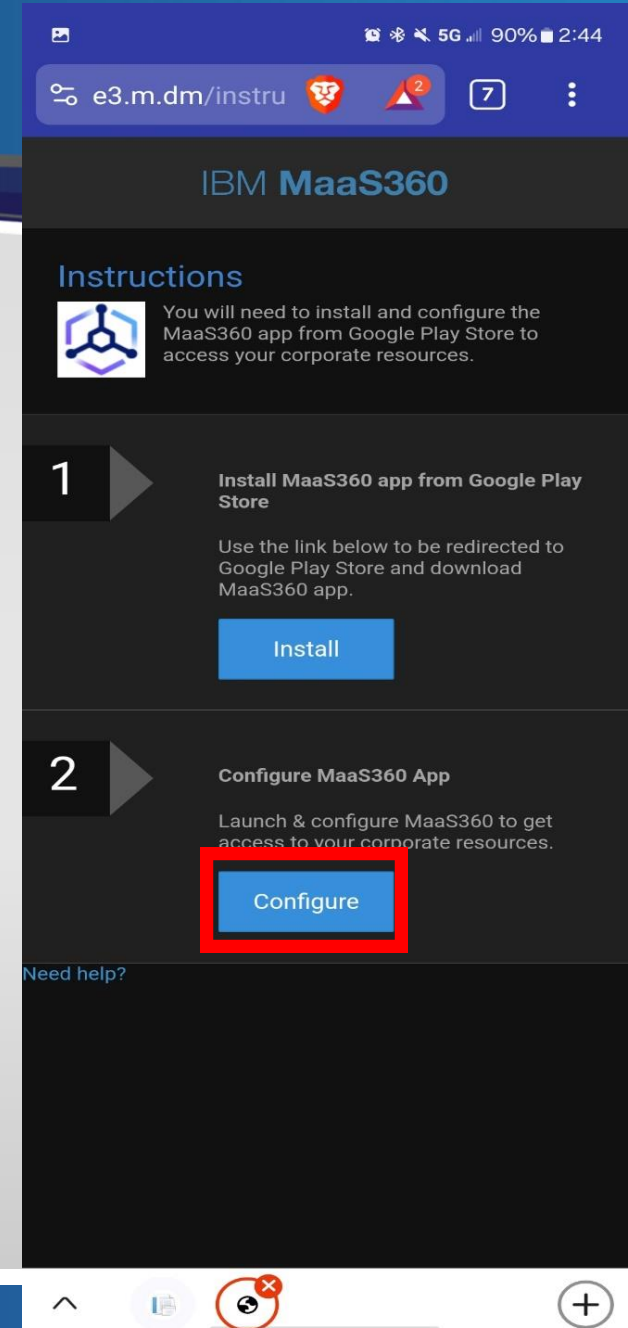


MDM Enrollment

1. You will be re-directed to install MAAS360 from the Google store.

Tap on **Install**.

2. Once install is complete, return to the browser and select **Configure**.



MDM Enrollment

1. Enter your work email:
(salescode@stateindustrial.com OR
jdoe@stateindustrial.com)
2. Please be aware your username is not your email. It is the same credentials you use in StaHub: sales code for externals, short name for internals.
3. Tap on **Continue**.

State
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Add Device

Enter the details below to get access to your corporate resources.

Email Address 00818@stateindustrial.com

Corporate ID sip

Continue

Send Logs Scan QR Code

1 2 3 4 5 6 7 8 9 0

q w e r t y u i o p

a s d f g h j k l

↑ z x c v b n m

Sym @ EN(US) .com Next

MDM Enrollment

1. Enter your StaHub credentials and password, then tap on **Continue**.
(Domain should be “sip”)

Authenticate

Provide your corporate credentials configure your device for corporate access

Username

Domain

Password

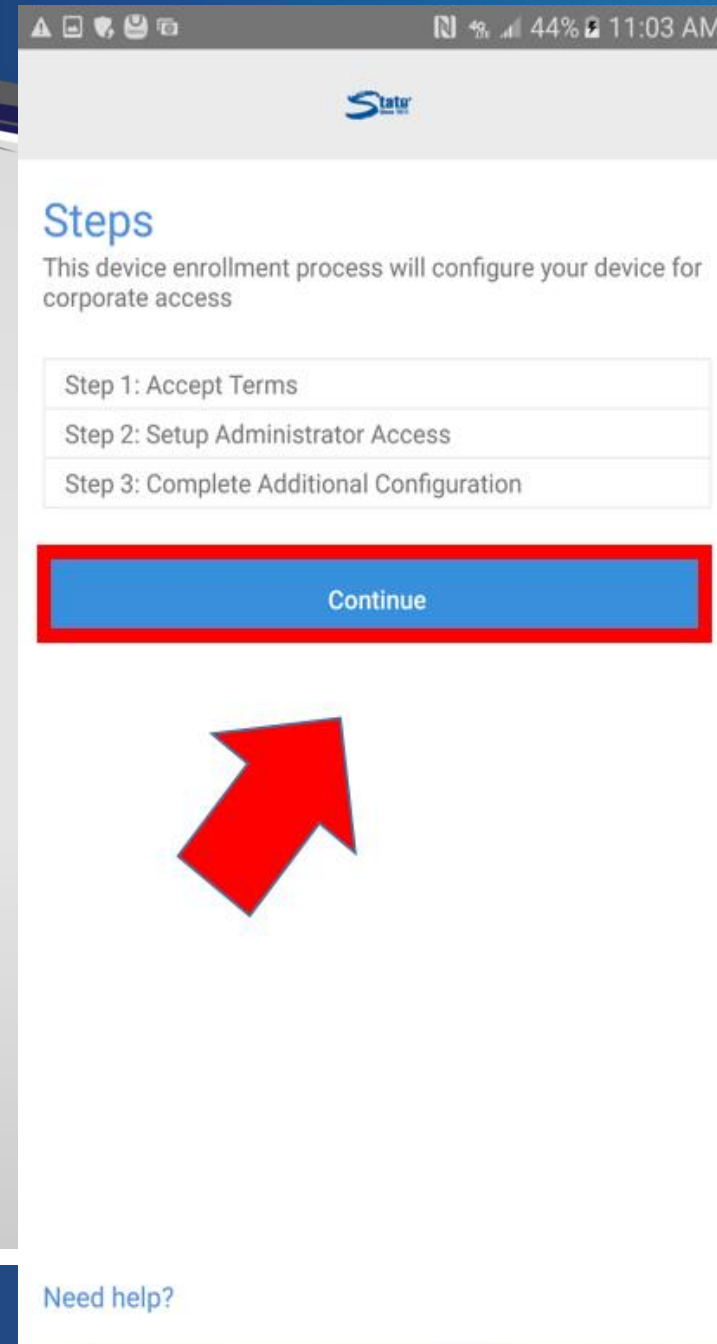
[Continue](#)

Continue

[Need help?](#)

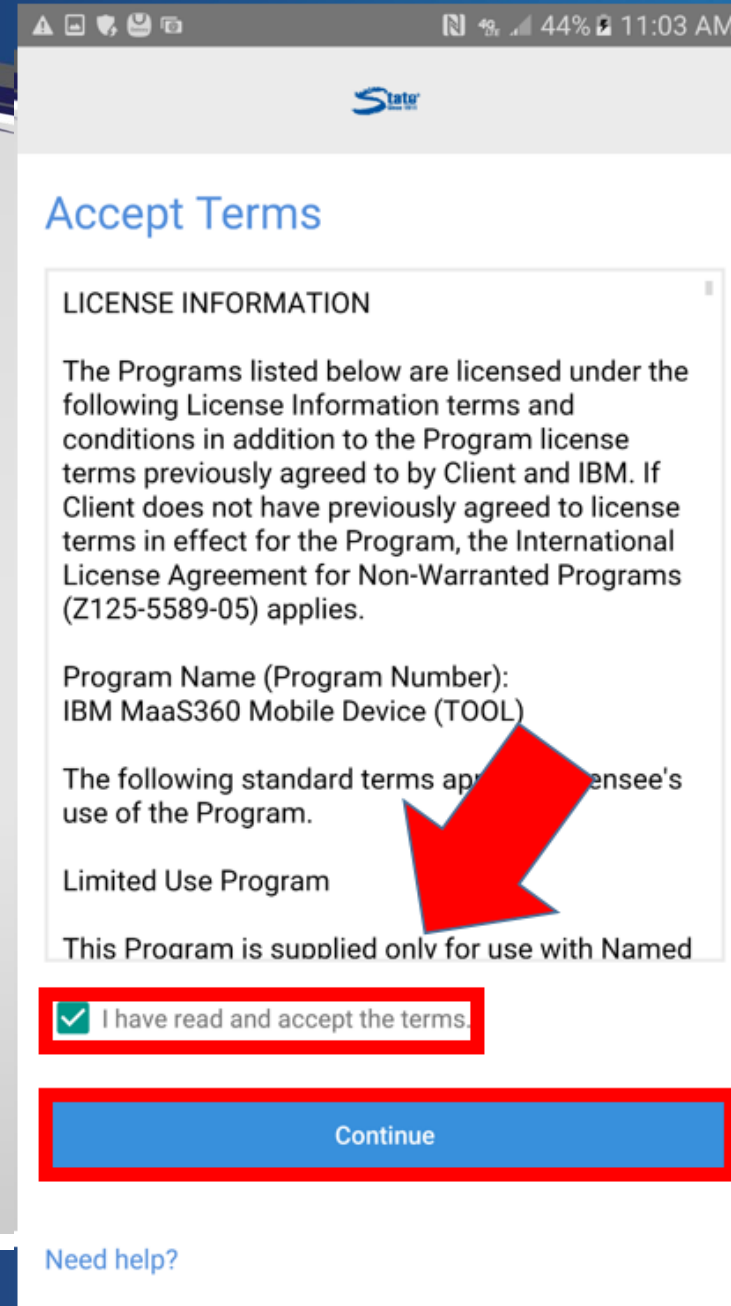
MDM Enrollment

1. Tap on **Continue**.



MDM Enrollment

1. Check the I Have Read and Accept the Terms, and tap on Continue.



State

Accept Terms

LICENSE INFORMATION

The Programs listed below are licensed under the following License Information terms and conditions in addition to the Program license terms previously agreed to by Client and IBM. If Client does not have previously agreed to license terms in effect for the Program, the International License Agreement for Non-Warranted Programs (Z125-5589-05) applies.

Program Name (Program Number):
IBM MaaS360 Mobile Device (TOOL)

The following standard terms apply to licensee's use of the Program.

Limited Use Program

This Program is supplied only for use with Named

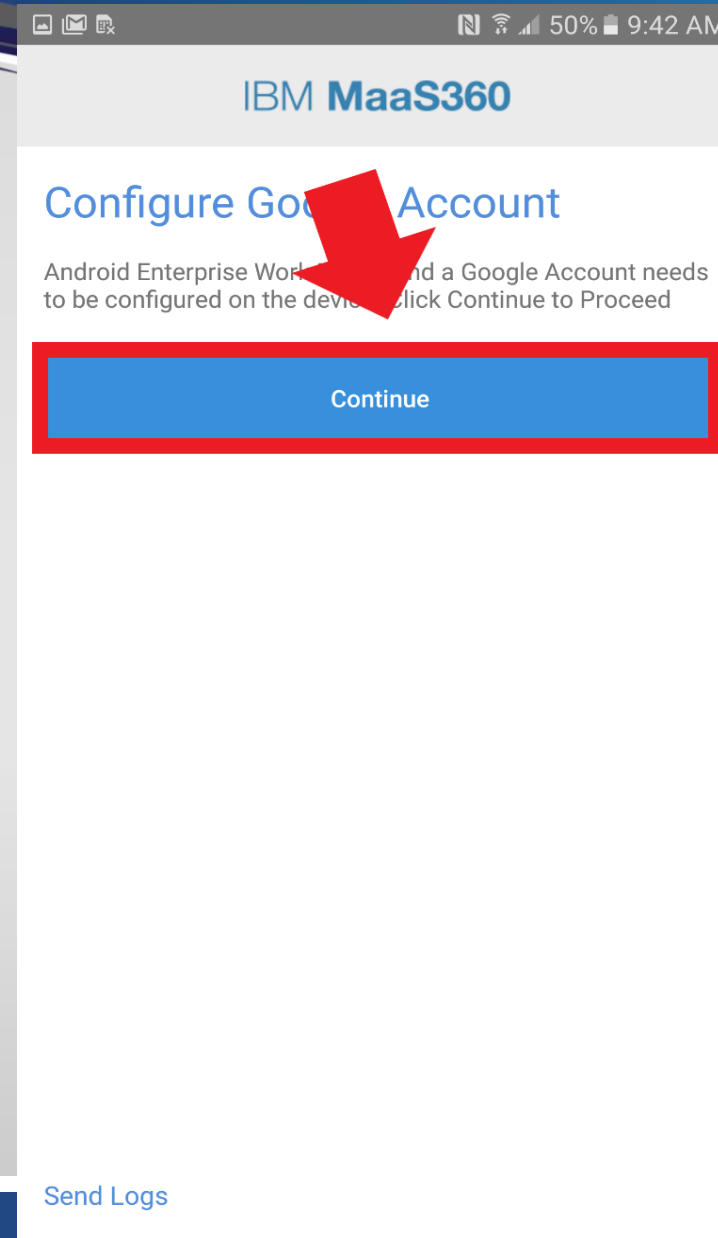
☒ I have read and accept the terms.

Continue

[Need help?](#)

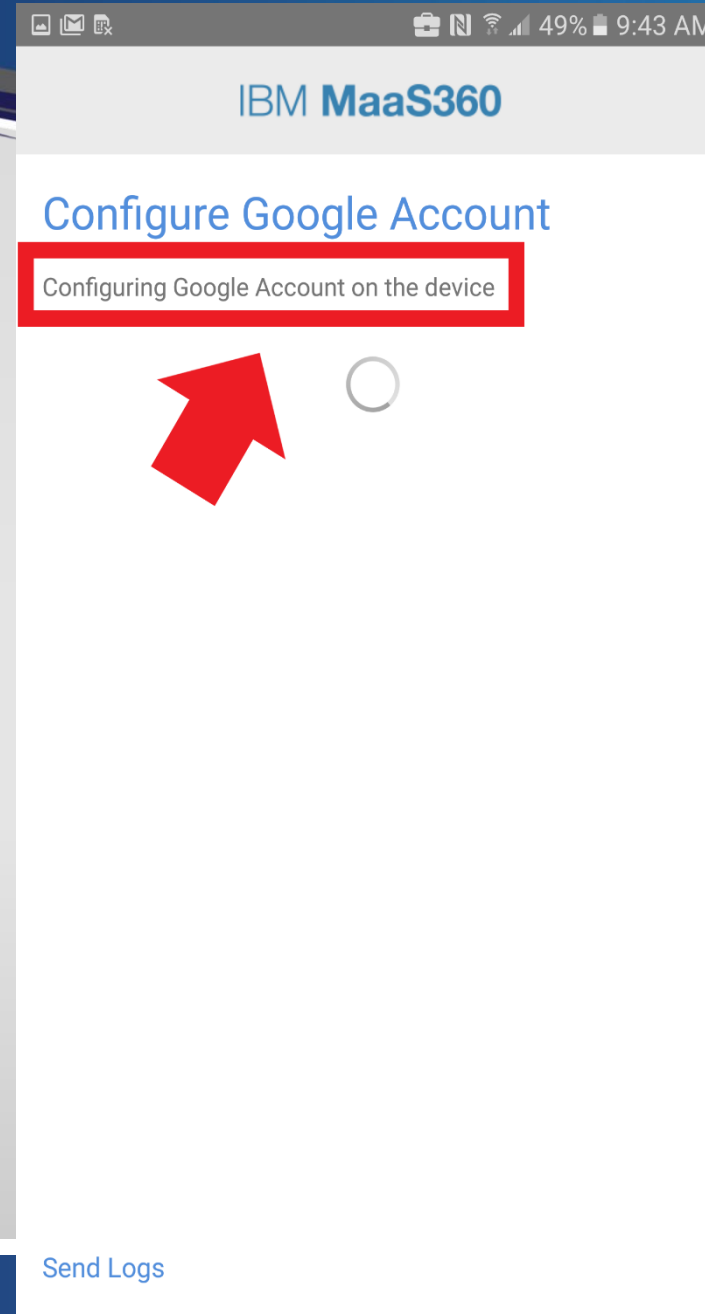
MDM Enrollment

1. Tap on **Continue**, to continue enrollment.



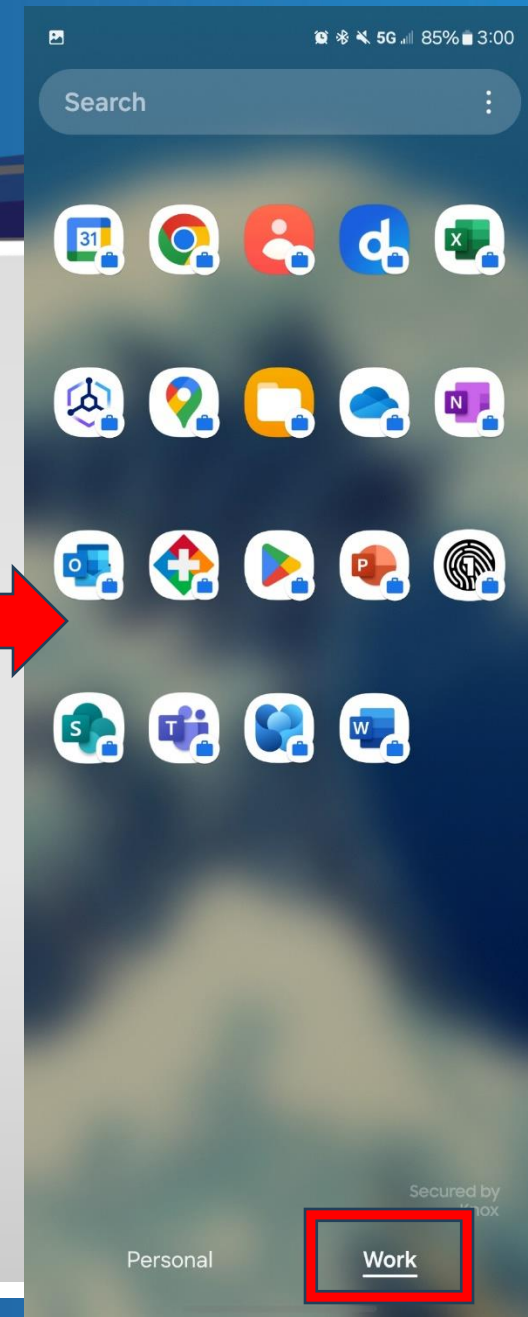
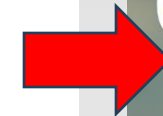
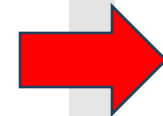
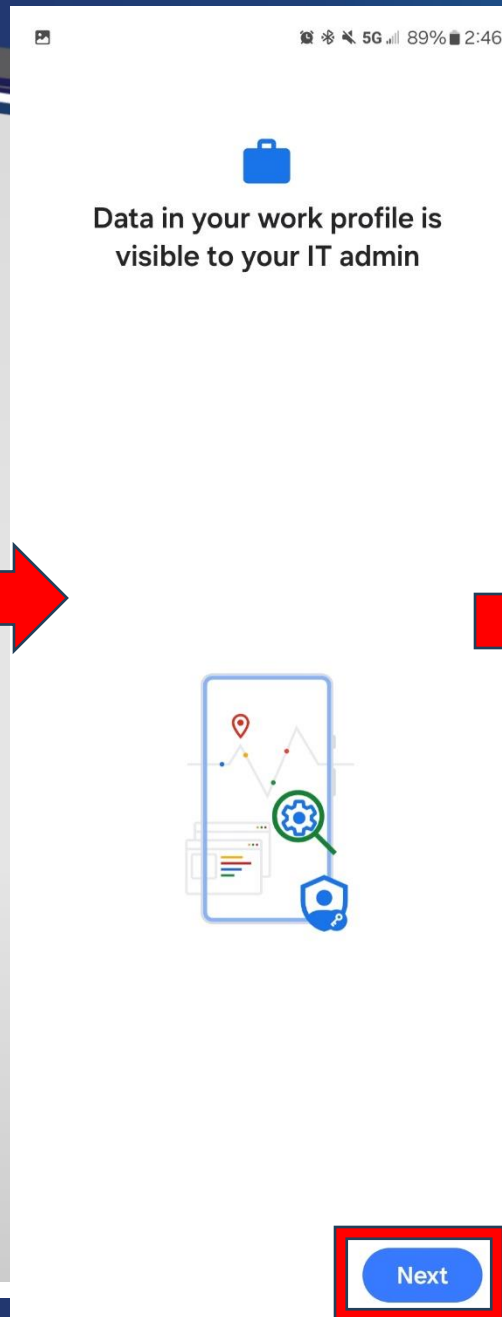
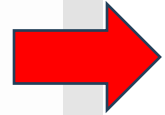
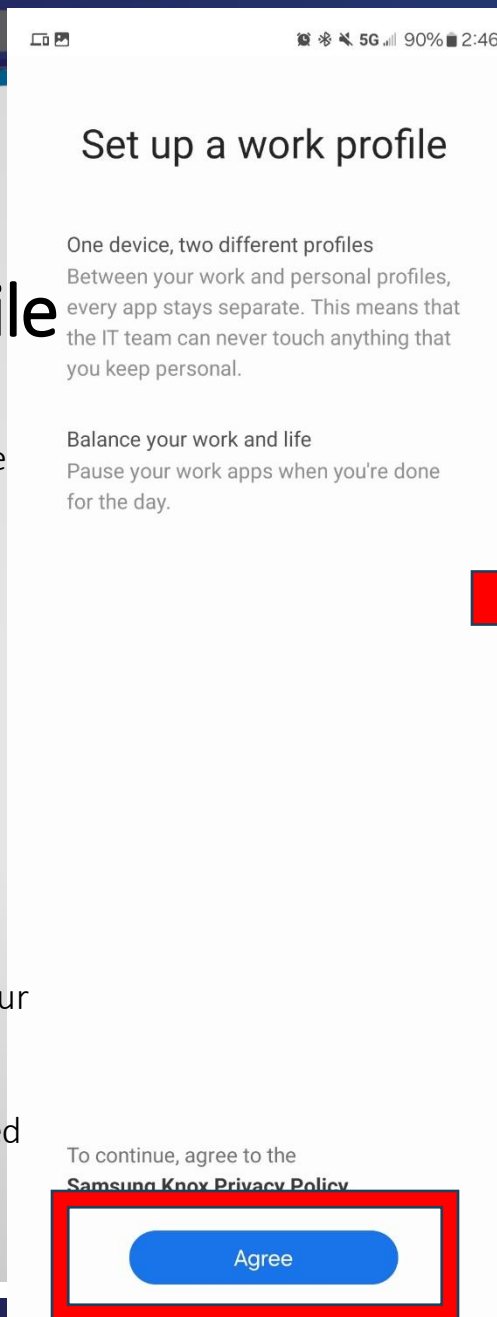
MDM Enrollment

1. New screen shows the enrollment is almost completed. You will be moved to the MAAS360 app to continue.
2. This may take a few seconds to minutes to show up, please just wait.



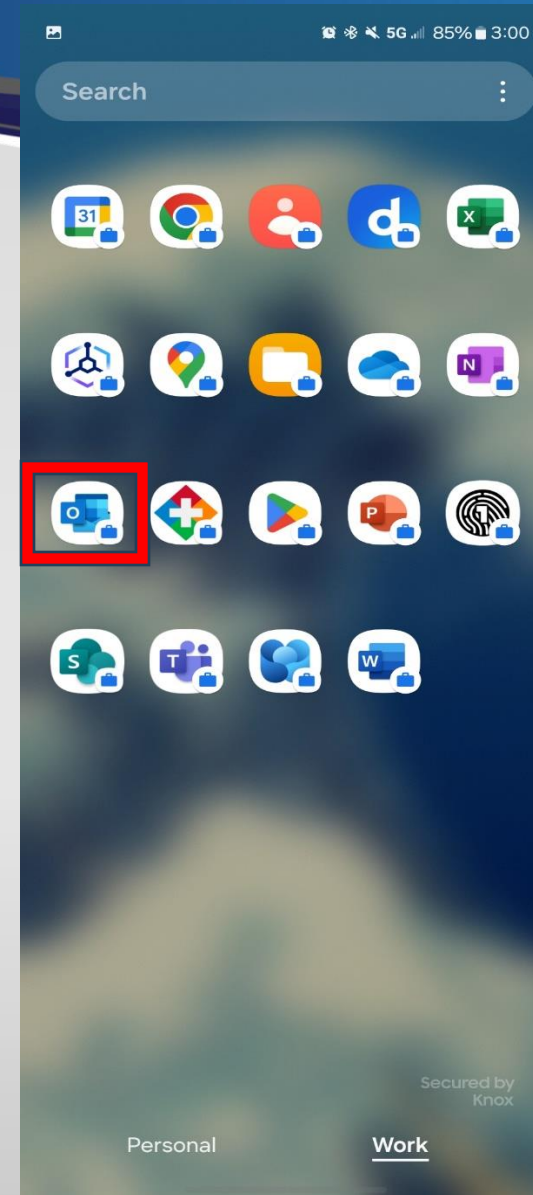
Creating Work Profile

1. Newer Android Devices will have a secondary screen to set up the work profile as shown
2. Hit "Agree"
3. Hit "Next"
4. This will create a second tab in your App Drawer for your work-related Apps



MDM Enrollment: Outlook

1. To receive corporate email on your Android device, you must complete the instructions below
 1. The new Outlook App will be automatically installed on your device.
 2. Please be aware you need to be successfully enrolled in Stalogin to use this app
2. Open Outlook App



MDM Enrollment: Outlook

1. Click on get started.



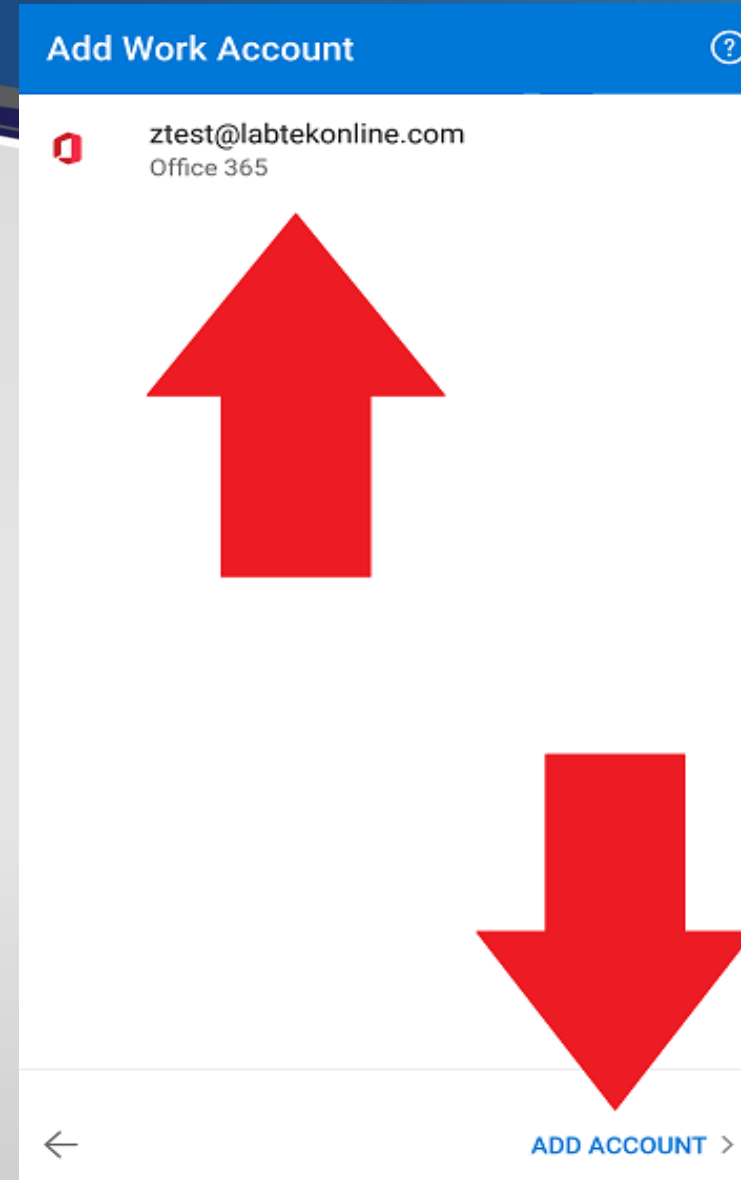
Outlook

A better way to manage your email.



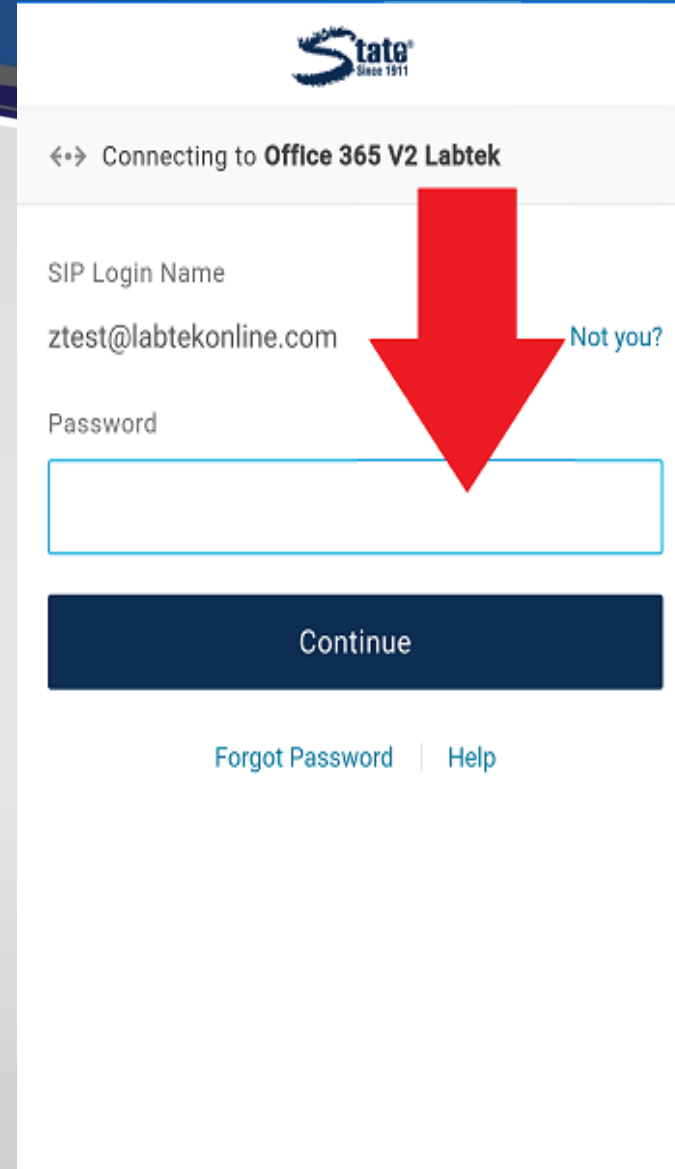
MDM Enrollment: Outlook

1. Your email will be listed on top and then click add account in the bottom.



MDM Enrollment: Outlook

1. Enter your email password.



The screenshot shows the Outlook login interface. At the top is the 'State Since 1911' logo. Below it, a status bar indicates 'Connecting to Office 365 V2 Labtek'. The main form contains two input fields: 'SIP Login Name' with the value 'ztest@labtekonline.com' and a 'Not you?' link, and a 'Password' field which is currently empty. A large red arrow points directly to the password field. Below the password field is a dark blue 'Continue' button. At the bottom of the form are two links: 'Forgot Password' and 'Help'.

State[®]
Since 1911

↔ Connecting to Office 365 V2 Labtek

SIP Login Name
ztest@labtekonline.com [Not you?](#)

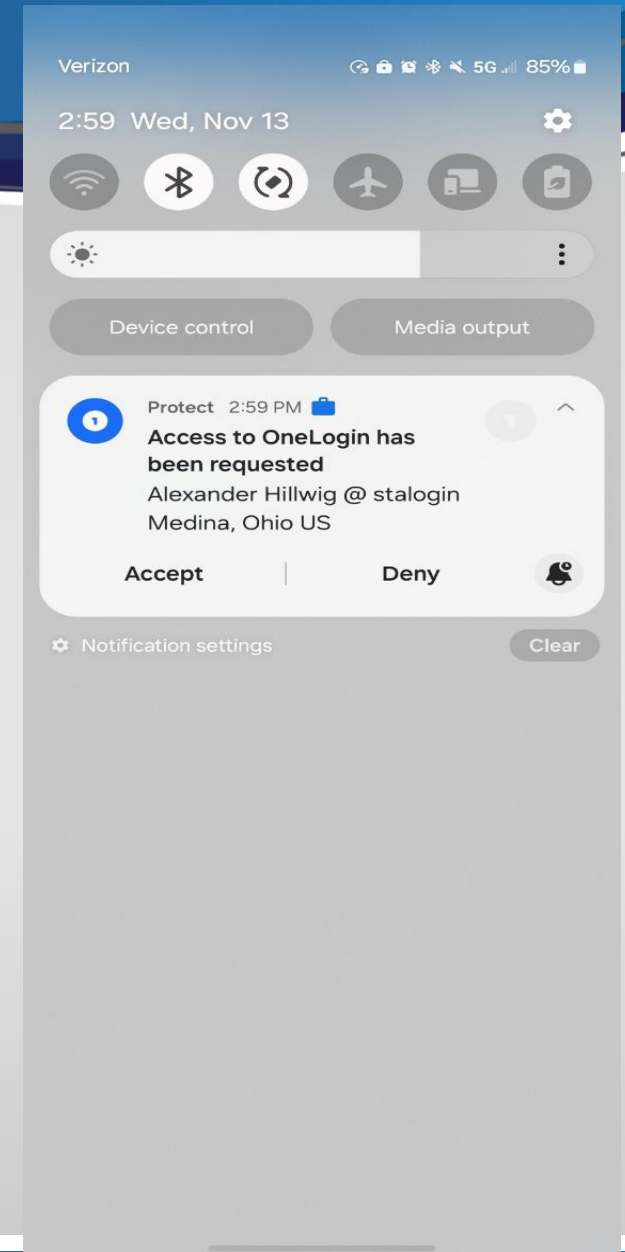
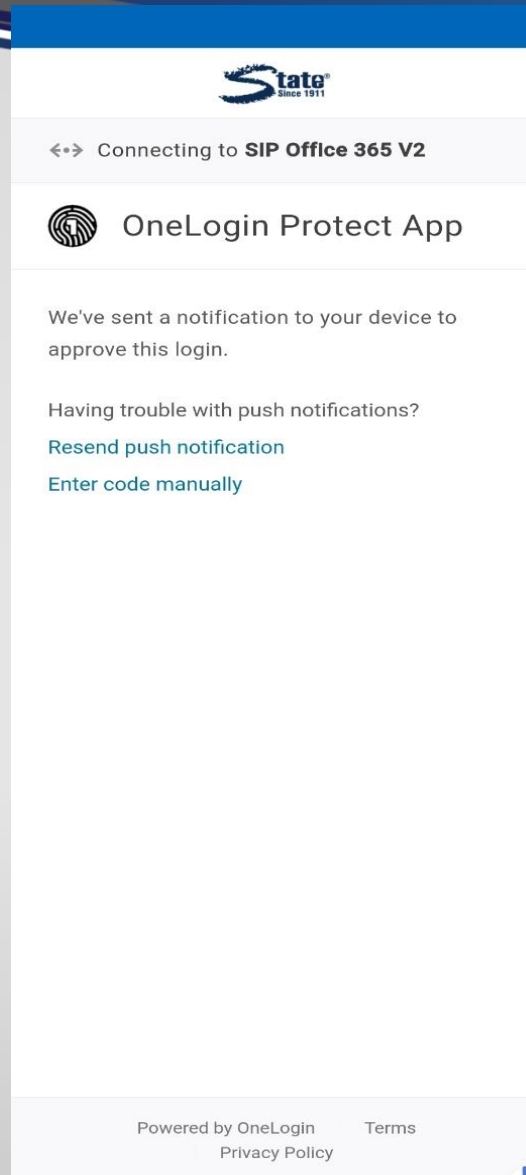
Password

Continue

[Forgot Password](#) | [Help](#)

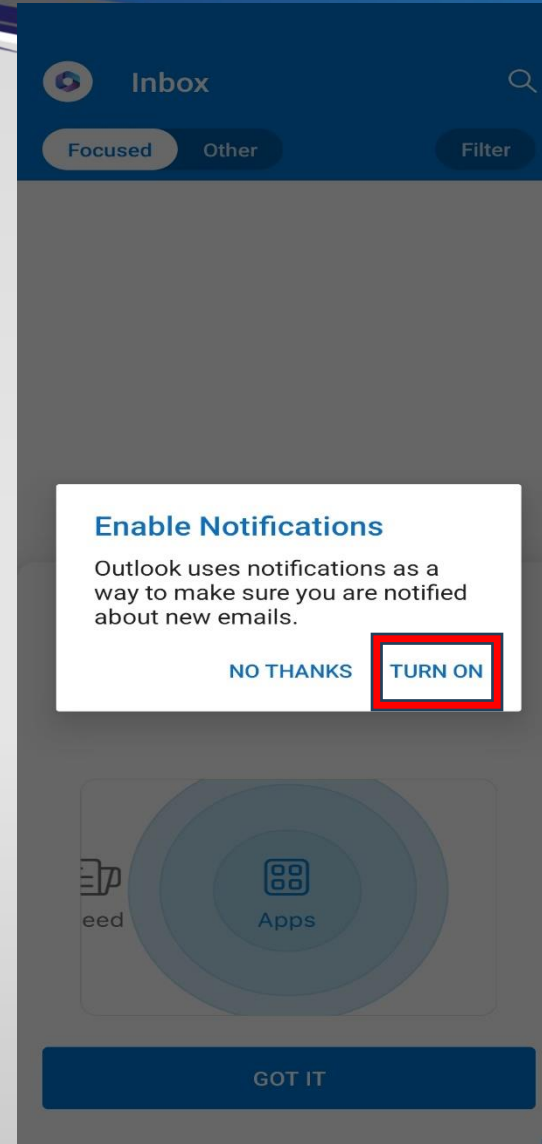
MDM Enrollment: Outlook

1. You will get a prompt to accept “log in” on your OneLogin app (Stalogin). Click “accept/allow”.



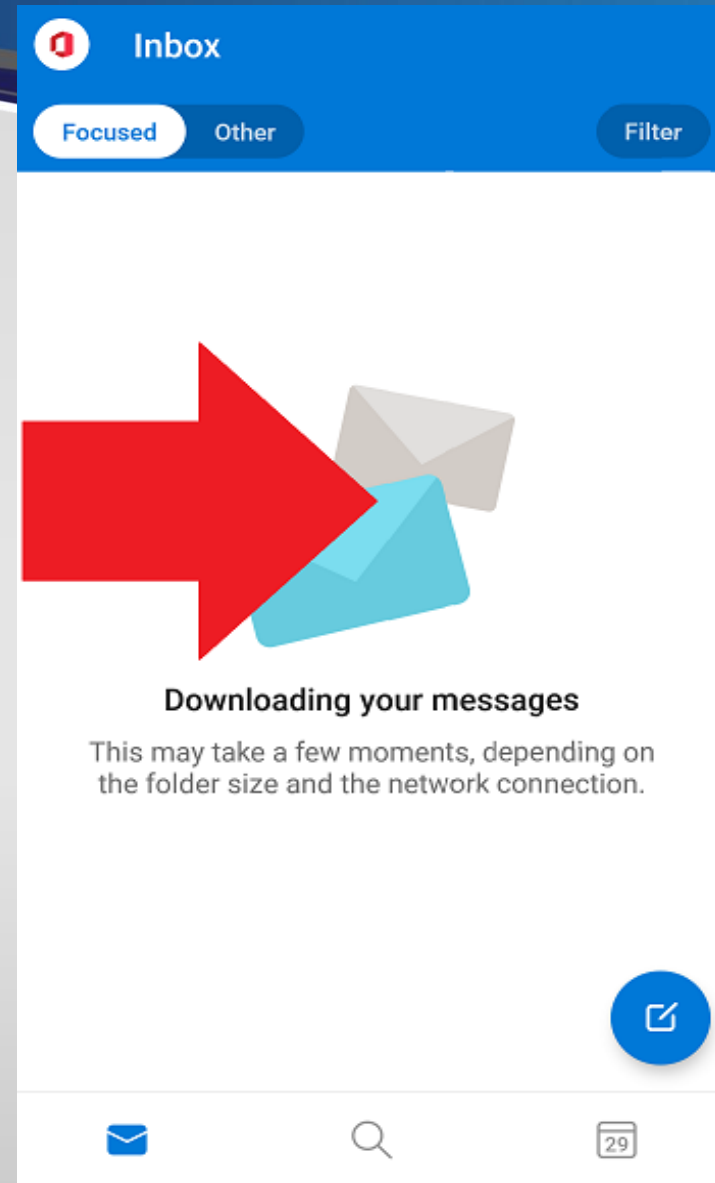
Outlook Notifications

1. You will be prompted to enable notifications, select “TURN ON” if you would like to receive notifications with incoming emails.



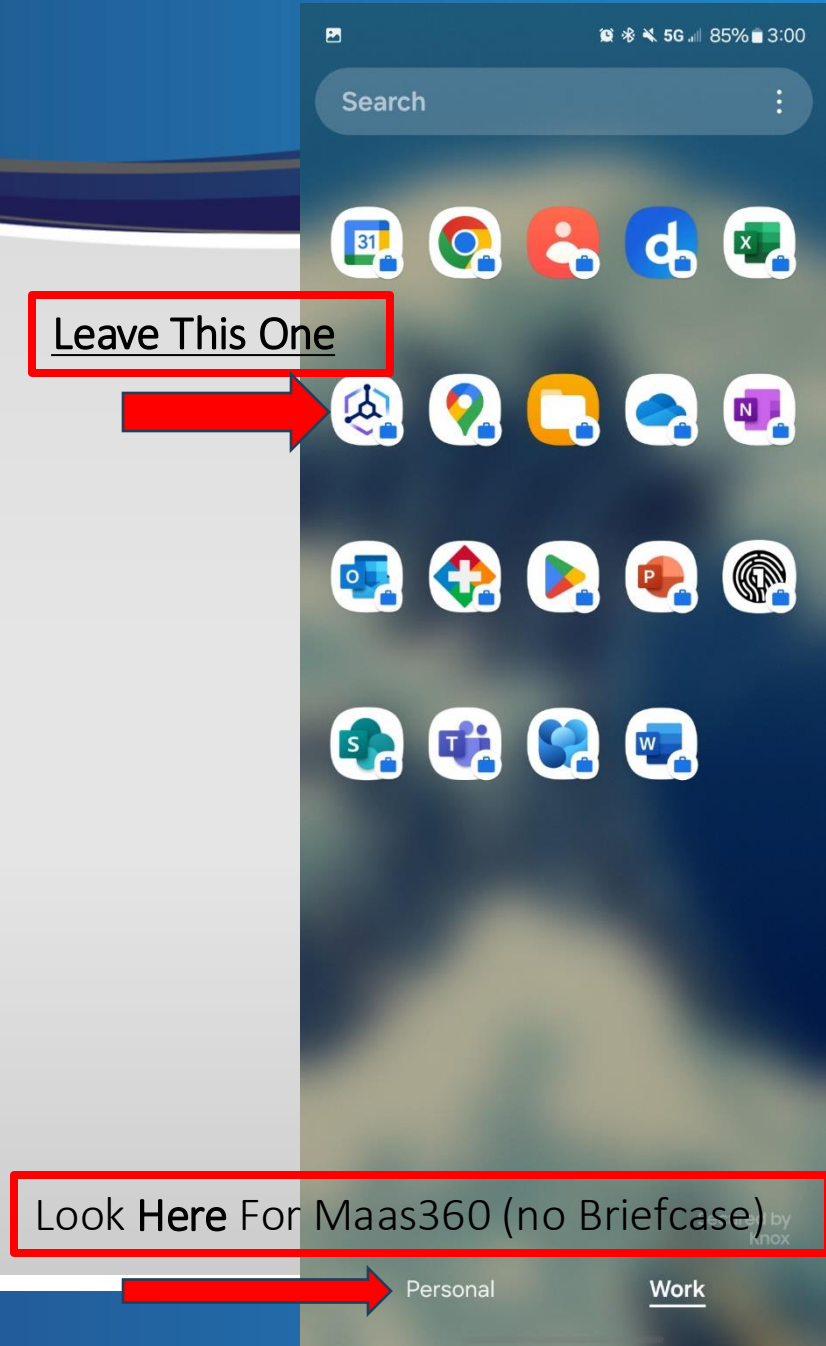
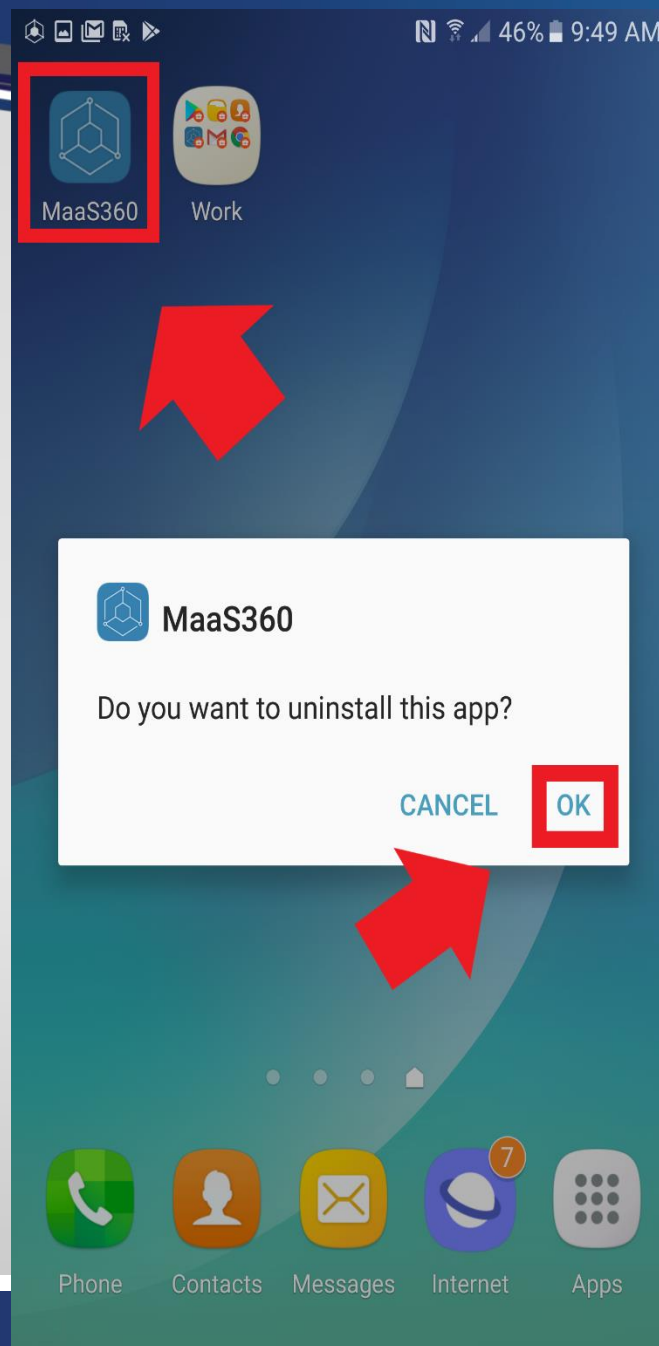
MDM Enrollment: Outlook

1. Email will start showing up, you are now set up with corporate email using Outlook App.
 1. Please be aware it can take up to 60 minutes for email to show up. If you receive a “Quarantine Message”, please be patient as the system is still processing this request. This can take up to 24 hours.



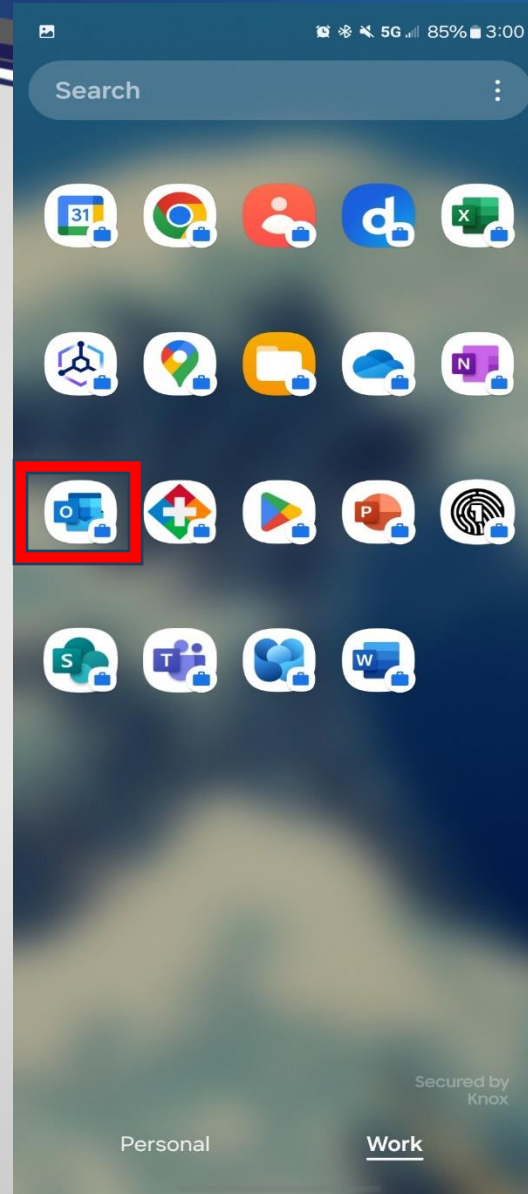
MDM Enrollment

1. The MAAS360 Enrollment app is no longer necessary, remove if you wish. This will be the **maas360 app WITHOUT the blue briefcase**. (In most devices this will happen automatically, and this step can be ignored)
2. More than likely this app will be stored in the app drawer on the “Personal” apps side and can be deleted from there.



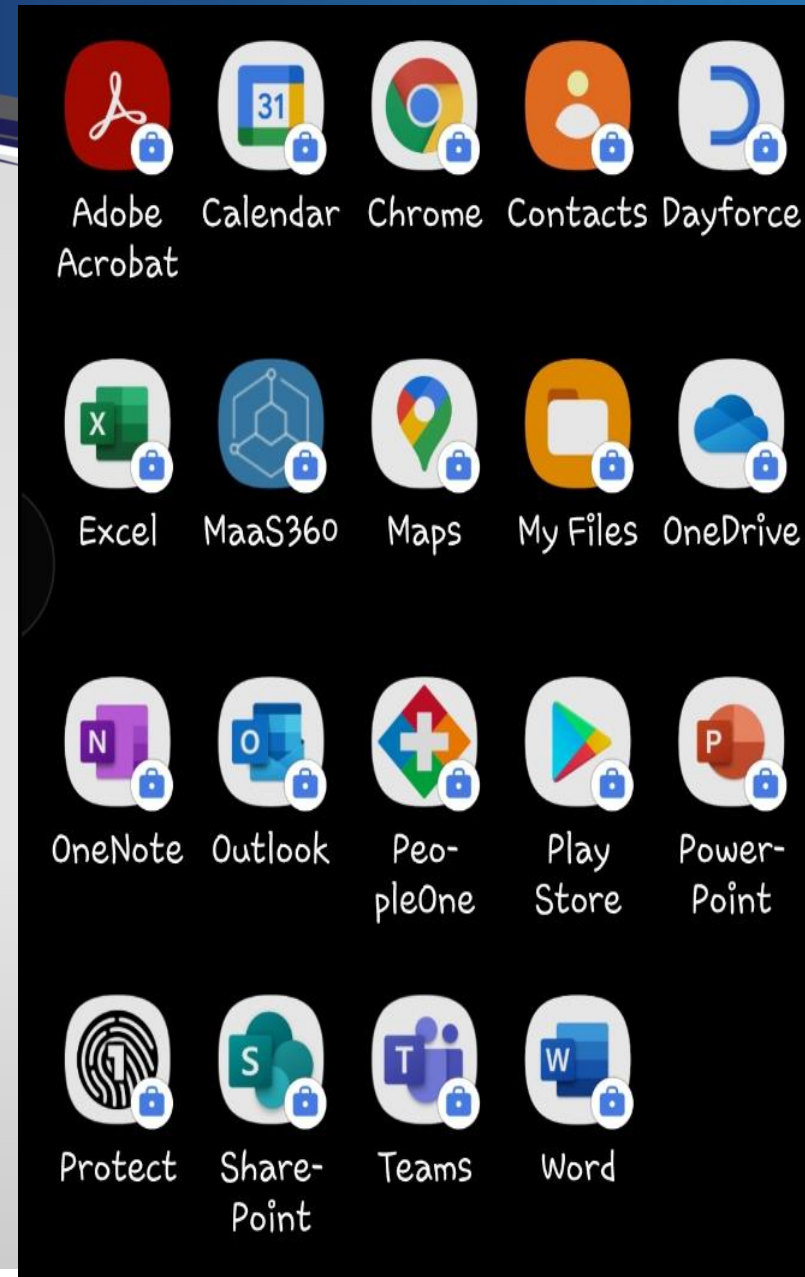
MDM Enrollment

1. To access your corporate email please open the managed Outlook app with blue briefcase.



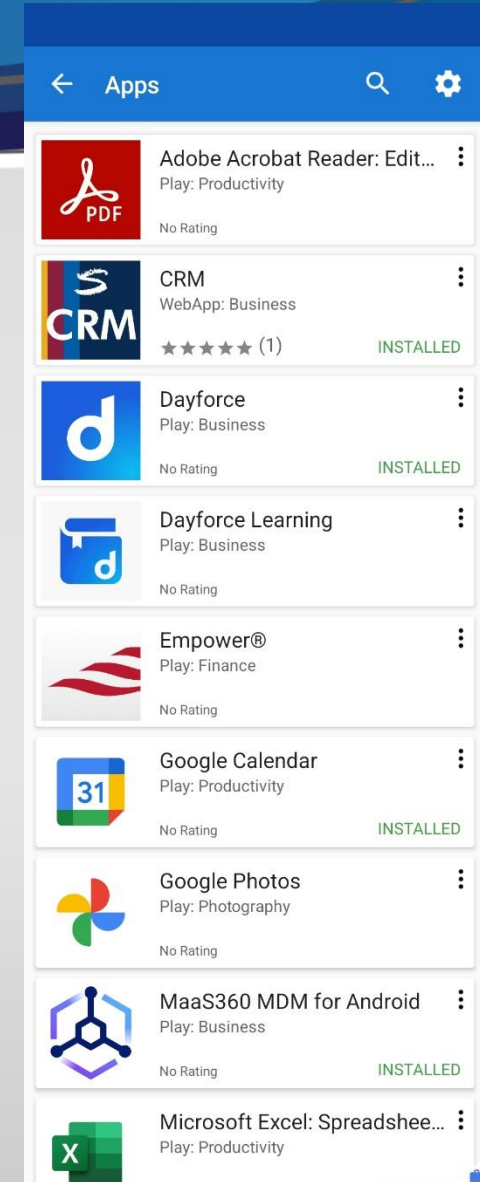
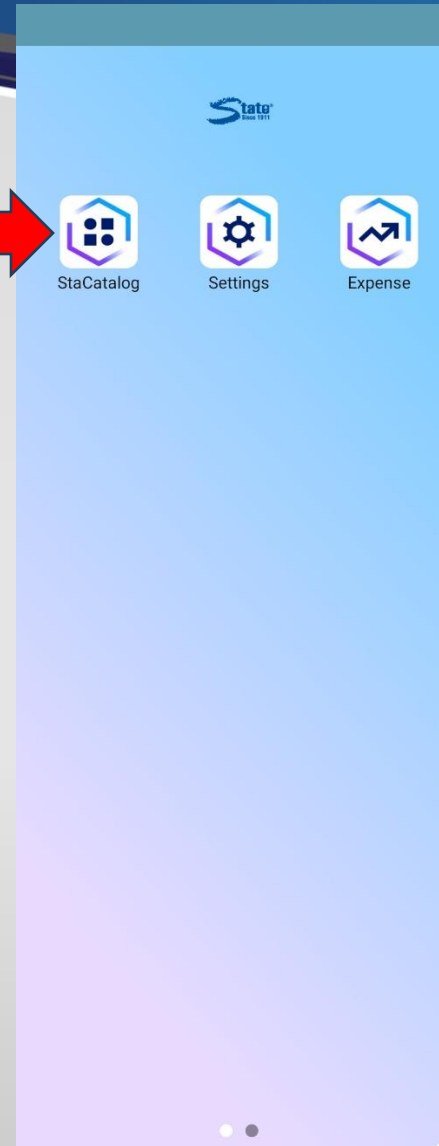
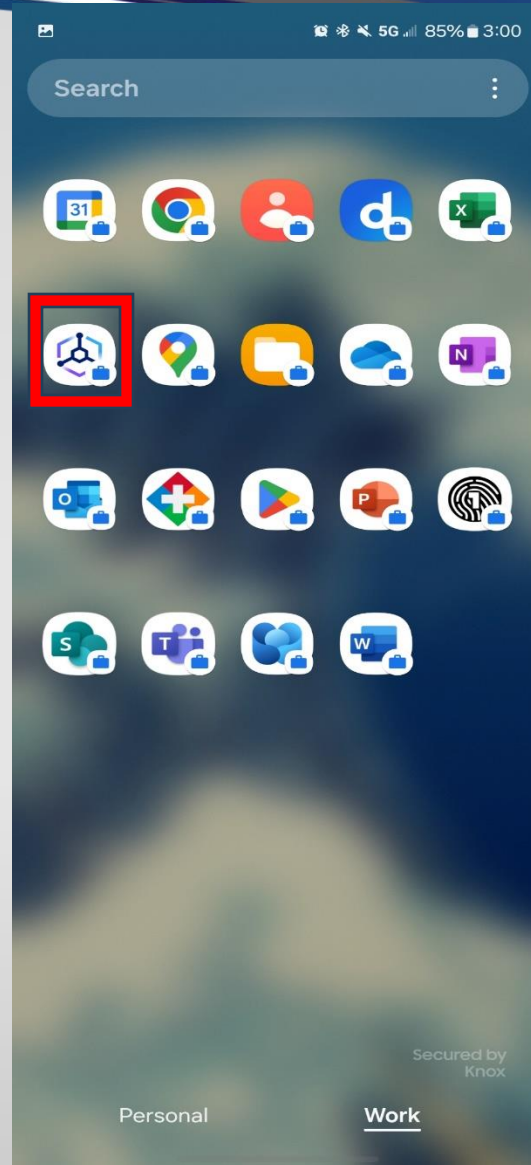
MDM Enrollment

1. Please be aware that all corporate apps will have a distinguishable blue briefcase.



MDM Enrollment

1. To access SIP StaCatalog for additional apps to install, please open MaaS360 app with blue briefcase and then select StaCatalog.



MDM Enrollment

1. To access corporate third-party apps (SharePoint, word, excel, etc...) please open the managed play store (play store with orange briefcase)

